# **Insurance Transfer Form**



# Please complete and return within 30 days of the form being signed and dated.

Please note that it is important to retain your insurance cover in your previous fund, and not transfer your entire account balance from your previous fund, until AIA Australia Limited (ABN 79 004 837 861) (insurer) has assessed and accepted your application to transfer your insurance.

Where the words 'we', 'us', 'our' and 'insurer' appear they refer to AIA Australia Limited ABN 79 004 837 861 AFSL 230043 (Insurer).

# About this application

The life insurance policy being applied for with this application is a consumer insurance contract within the meaning of the Insurance Contracts Act 1984 (Cth). When you apply for life insurance, we conduct a process called underwriting. It's how we decide whether we can cover you, and if so, on what terms and at what cost. We will ask questions we need to know the answers to. These will be about your personal circumstances, such as your health and medical history, occupation, income, lifestyle, pastimes, and current and past insurance. The information you give us in response to our questions is vital to our decision.

### Duty to take reasonable care

Before you enter into a life insurance contract, you have a legal duty to take reasonable care not to make a misrepresentation to the insurer before the contract of insurance is entered into.

A misrepresentation is a false answer, an answer that is only partially true, or an answer which does not fairly reflect the truth.

This duty applies to a new contract of insurance and also applies when extending or making changes to existing insurance, and reinstating insurance

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#### If you do not meet your duty

If you do not meet your legal duty, this can have serious impacts on your insurance. There are different remedies that may be available to us. These are set out in the Insurance Contracts Act 1984 (Cth). These are intended to put us in the position we would have been in if the duty had been met.

Your cover could be avoided (treated as if it never existed), or its terms may be varied. This may also result in a claim being declined or a benefit being reduced.

Please note that there may be circumstances where we later investigate whether the information given to us was true. For example, we may do this when a claim is made.

Before we exercise any of these remedies, we will explain our reasons and what you can do if you disagree.

#### Guidance for answering our questions

You are responsible for the information provided to us. When answering our questions, please:

- · Think carefully about each question before you answer. If you are unsure of the meaning of any question, please ask us before you respond.
- Answer every question.
- Answer truthfully, accurately and completely. If you are unsure about whether you should include information, please include it.
- Review your application carefully before it is submitted. If someone else helped prepare your application (for example, your adviser), please
  check every answer (and if necessary, make any corrections) before the application is submitted.

# Changes before your cover starts

Before your cover starts, we may ask about any changes that mean you would now answer our questions differently. As any changes might require further assessment or investigation, it could save time if you let us know about any changes when they happen.

#### If you need help

It's important that you understand this information and the questions we ask. Ask us or a person you trust, such as your adviser for help if you have difficulty understanding the process of buying insurance or answering our questions.

If you're having difficulty due to a disability, understanding English or for any other reason, we're here to help. If you want, you can have a support person you trust with you.

#### Notifying the insurer

If, after the cover starts, you think you may not have met your duty, please contact us immediately and we'll let you know whether it has any impact on the cover.

Section 1	: PERSONAL DE	TAILS				
Member Num	nber:					
Full Name:						
Sex:	Male	Female	Date of Birth:			
Residential Ac	ddress:					
Suburb:			State:	Postco	ode:	
Phone (Home	<u>=</u> ):		Mobile:			
Email Address	S:					
Occupation:						
Annual Salary (Pre-tax)	<i>t</i> :					
Have you sm	oked any substances	in the last 12 mor	nths?		Yes	No
Section 2	2: ELIGIBILITY &	TRANSFER	DETAILS			
policy held w can transfer y	ith another superannı our Death only, Death	uation fund, or ar n and TPD, or IP o		ome Protection (IP) under an Austi ance policy that was underwritten conditions.		
1. You must	be less than 65 years	of age; and			Yes	No
2. You must be at work actively performing all of the normal duties and normal hours of your regular occupation without restriction by any injury or illness, or if on employer approved leave (except leave caused by injury or illness), you must be in our opinion capable of actively performing all of the normal duties and normal hours of					Yes	No
your regular occupation, without restriction by any injury or illness; and  3. Your cover with the other superannuation fund or retail insurer must cease on the acceptance of the transfer of cover; and						No
4. You must not continue the cover under any other insurance arrangement, reinstate cover or effect a continuation option; and					Yes	No
5. You must provide evidence of your cover from your superannuation fund or retail insurer that is dated in the previous 60 days that shows the type and amount of cover you hold and if your cover is subject to any					Yes	No
non-stand		m loadings, restri	ctions, exclusions or pre-existing	g condition exclusion in regards		
6. Your occu	upation must not not I	oe an Excluded C	Occupation in the Occupational	Ratings Guide.	Yes	No
			ns, you will not be eligible to t ly for additional cover.	transfer your insurance cover, a	nd you will r	ieed to
Please specify	y the type and amour	it of cover you wi	ish to transfer to Freedom of Ch	oice from your current superannu	uation fund o	r retail insure
Death Cover:	\$			TPD Cover: \$		
IP cover: \$	)	per month	Benefit Period:	Waiting Period:		days

The total insured cover after transfer (i.e. insured cover prior to transfer plus the transferred cover) must not exceed \$1,500,000 for death only or death & TPD cover, or \$15,000 per month for income protection cover. Your TPD cover after the transfer cannot exceed your death cover. For income protection cover, you will retain the same Waiting Period and Benefit Period as the other life insurance cover. If the same Waiting Period is not available, the next higher Waiting Period will apply, and if the same Benefit Period is not available the next lower Benefit Period will apply.

# **Section 3: STATEMENT OF GOOD HEALTH**

Please tick the appropriate box for each of the below questions.

In order to be eligible to transfer your insurance cover to Freedom of Choice you must be able to answer 'No' to each of the questions below:

a full-time basis, all the identifiable duties of your current employment? (Full-time means more than 30 hours a week on an ongoing basis. It is not necessary that you work full-time, but only that you have the physical and mental capacity to do so.)

2. Have you ever submitted a claim for TPD, income protection or terminal illness? Or are you eligible for, or entitled to, such a claim from any superannuation fund or any insurance policy?

3. In the last 12 months have you had any medical treatment, been referred for or advised to undertake any medical or health related investigation or procedure, by a medical doctor (other than for cold or flu and oral

If you answered 'Yes' to any of the above questions, you will not be eligible to transfer your insurance cover and you will need to complete an Insurance Cover Application to apply for additional cover.

# **Section 4: INSURANCE ELECTION**

I elect to maintain my insurance cover in Freedom of Choice even if:

a. my account has not received any contributions or other amounts for a continuous 16 month period; and/or

Do you have any injury or illness which restricts you or is likely to restrict you in the future from carrying out, on

- b. my account has a balance of less than \$6,000 and/or
- c. I am under 25 years old.

# **Section 5: PRIVACY**

contraceptives)?

Personal and sensitive information provided will be handled in the manner described in the AIA Australia Group Privacy Policy as updated from time to time, accessible by visiting our website at <a href="https://www.aia.com.au">www.aia.com.au</a>, or by contacting us on 1800 333 613 to request a copy (AIA Australia Privacy Policy).

AIA Australia handles and collects personal and sensitive information for purposes which include the administration of your policy or claim, the provision of products and services, our business operations and other purposes set out in our Privacy Policy.

By providing information to us or your adviser (and the licensed dealer or broker they represent), the trustee or administrator of a superannuation fund, or other representative or intermediary, or by continuing your relationship and otherwise interacting with us, you confirm that you have been notified of the matters and consent to the collection, use, disclosure and handling of personal and sensitive information as described in the AIA Australia Privacy Policy as updated from time to time on our website.

We rely on the accuracy of the personal information provided to us. If any of your personal information reflected in this form or any of the attachments is incorrect, out of date or incomplete, please call us on 1800 333 613 and we can take reasonable steps to correct the personal information. Where you provide us with personal and sensitive information about someone else, you must have their consent to provide their information to us in the manner described in the AIA Australia Privacy Policy.

# **Section 6: DECLARATION**

#### I declare that:

- 1. I have read and carefully considered the questions in this document and that all the responses are true and correct. I agree that this questionnaire will form part of my application for insurance; and
- 2. I satisfy the eligibility criteria listed under Section 2 for a transfer of my insurance; and
- 3. I have read, understand and agree to the terms of our duty to take reasonable care and not make a misrepresentation that may affect the insurer's decision as to whether or not to accept my application for cover; and
- 4. I have read and consent to the handling, collection, use and disclosure of my personal and sensitive information in the manner described in the Privacy section of this form and the AIA Australia Privacy Policy available at <a href="https://www.aia.com.au">www.aia.com.au</a> as updated from time to time, including the exchange with third parties located in Australia and overseas. I agree that any personal and sensitive information AIA Australia holds will be governed by the most current Privacy Policy on AIA Australia's website; and
- 5. I will cancel my existing insurance cover from the date my cover commences and I will not transfer my existing cover to any other policy or reinstate cover. Should it become apparent to the insurer that I have not cancelled my previous insurance cover, I understand that no claim will be payable under the policy.

## Furthermore, I acknowledge that:

- 6. If I do not fully complete this application, or I do not sign and date it, or if it is not received within 30 days of the date I sign it, or if I have not provided satisfactory evidence, I will not be eligible to transfer my insurance cover; and
- 7. Insured cover will commence from the latter of the date the insurer accepts the form and my account balance being sufficient to pay premium. If my account balance is not sufficient to pay premium within 30 days of the date the insurer accepts the form then the transfer of cover will not be considered to have started and I will be required to complete a new form; and
- 8. For income protection cover, I have selected the same or a longer waiting period and the same or a shorter benefit period. If these are not available, I agree to receive the next higher waiting period and the next lower benefit period; and
- 9. The insurer may undertake appropriate inquiry and investigation to verify the answers that I have provided. These inquiries and investigations may be made at any time including, but not limited to, when the insurer is considering this application or a claim; and
- 10. This electronic authority replaces the need for a personally signed Consent, Declaration and Authority to provide information.

Signature:	Date:	
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